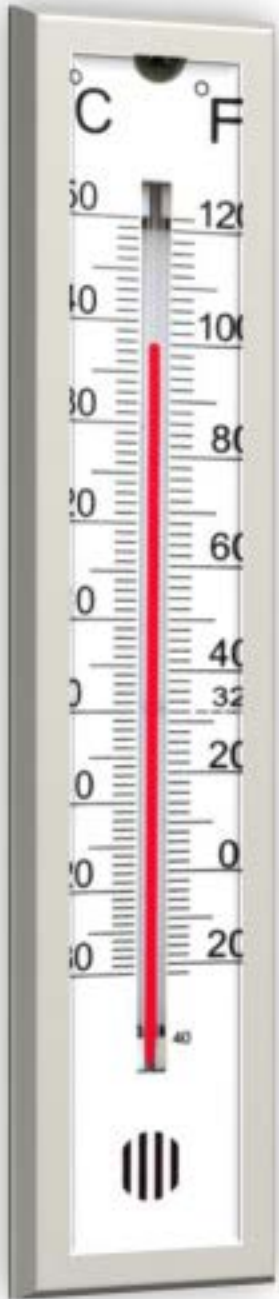


# **FREEZE & FLARE** **HEAT & AIR LLC**

PO BOX 219 McAlester, OK 74502 | (918) 424-7135 | License #00144485  
"Don't despair, call Freeze & Flare!"

Preventative Maintenance | Service Agreement  
Residential | Bi-Annual



## Preventative Maintenance

Being caught in the middle of the summer without working air conditioning can be extremely uncomfortable, especially here in Oklahoma!

### Did you know?

*The average life expectancy of your air conditioner (AC) is 15 years.*

Not having the required preventative maintenance performed on your equipment annually can drop the life expectancy of your equipment drastically. It will even cost you more in repairs each year to keep your system operational throughout its life.

### Did you know?

*Operating an air conditioner (AC) without the proper preventative maintenance each year can raise your utility bill.*

When preventative maintenance hasn't been performed to your system, the system's efficiency rating suffers as a direct result. This increases the likelihood of you experiencing higher utility bills just by operating your AC throughout the whole summer.

### Our solution?

**Freeze & Flare Heat & Air** is committed to providing you the best possible service by offering our affordable preventative maintenance agreement.

We start by providing you our full checklist of procedures showing you the value of your investment.

### **How does the preventative maintenance agreement create value?**

As we perform the full checklist, we are looking for any potential issues or areas of concern with the system components. We will provide repair recommendations after completing the checklist to avoid potential system failures in the future giving you immediate value towards your investment.

### **What about the winter?**

Not only do we provide our preventative maintenance for the spring, but our full checklist includes procedures to keep your heating operational before the winter! We will schedule this portion of the checklist in the fall to prepare you and your family for the winter and the holidays!



# **FREEZE & FLARE** **HEAT & AIR LLC**

PO BOX 219 McAlester, OK 74502 | (918) 424-7135 | License #00144485  
"Don't despair, call Freeze & Flare!"

Preventative Maintenance | Service Agreement  
Residential | Bi-Annual

## **What if my system is an older system?**

When the system is near the end of its usefulness, you can prepare for a system upgrade. Being able to plan for your system upgrade allows you to avoid unexpected system failures and uncomfortable conditions. All agreement holders receive a 5% discount toward the purchase of new equipment.

## **What if I have an emergency?**

All of our service agreement holders are placed on our priority client list. Should an emergency arise, you will be moved up on the schedule to ensure we respond to your emergency as soon as possible.

## **I have my own filters, do you provide filters?**

We leave that decision up to you. Many people prefer to supply their own filter and we support that right. Should you want us provide the filters, we will supply four MERV 8 pleated filters. We will ask you for the filter size and supply them for our next scheduled preventative maintenance either in the spring or in the fall.

## **Is there anything else to consider?**

A small investment into your system will keep you and your family comfortable all year. We will work with you to keep your equipment operational throughout its life expectancy. This checklist will keep you up to date on the health of your system creating even more value. But that's not all!

## **It's not?**

All service agreement holders receive a 10% discount on all repairs! If it's after hours or on a weekend, you will always receive this benefit for being a member of our Freeze & Flare Preventative Care Club! (FFPCC)

That is what it means to be a part of the Freeze & Flare Preventative Care Club! We strive to have you as one of our Freeze & Flare Preventative Care Club members!